



Repair Policy For Merlin® with Proxxon® Grinders

It is with regret that effective June 15, 2015 King Arthur's Tools® will no longer provide support for the original Merlin® woodworking sets with the Proxxon® variable speed grinder. We can no longer get support from Proxxon® for original replacement parts but will honor the repair of earlier Merlin® units under warranty until June 15, 2015 with replacement of improved Merlin2® motors and circuit boards.

We have made this decision after a lengthy process which started in January 2015 seeking different solutions, but which unfortunately delayed the repair of some customers' grinders. For this we sincerely apologize. Prior to June 2014 we stopped distribution of the old Merlin® but as we launched the much improved models of Merlin2® on June 16, 2014, we are standing by the one year warranty period ending June 15, 2015.

After this date, customers will be able to purchase a new Merlin2® fixed speed or variable speed grinder only at a special price. No accessories will be included as we assume you will already own them. You will be required to provide proof of purchase if you bought the Merlin® from one of our dealers.

We will continue to service Merlin2® grinders under warranty and at a reasonable service repair fee if Merlin2® is out of warranty. The service repair information procedure as listed on www.katools.com will apply in order to effect proper repairs and analyze the problem so we can make further machine improvements.

Thank you for your understanding,

Arthur Aveling
President & CEO, King Arthur's Tools

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